



## Inspira Integrity Browser (IIB) & Online Proctoring – Frequently Asked Questions

### **1. What is the IIB (Inspira Integrity Browser) and why does my child need it?**

The IIB is a desktop application installed on a computer that creates a controlled and safe environment for online assessments. It locks down the computer and monitors activity so students cannot access any other applications, websites, or documents while taking the test. It is designed to keep assessments fair for everyone.

### **2. Is my child's privacy protected during online proctoring?**

Yes. The proctoring software only records during the exam. The recordings are used solely for exam integrity checks and are stored securely. They are not shared with third parties, used for marketing, or accessed outside the test process.

### **3. Does the software watch my child all the time?**

No. Monitoring only happens during the test session. Once the test ends, the browser closes and stops all monitoring.

### **4. What exactly does the proctoring software record?**

It may record video (via webcam), audio (via microphone), and on-screen activity during the test. This is similar to having an invigilator in a physical exam room.

### **5. Can the software access personal files on the computer?**

No. The software cannot scan or collect personal files, documents, or photos. It only locks down access to make sure the test is taken fairly.

### **6. What if there's a technical issue during the exam?**

If internet or device problems happen, the system saves progress automatically, and students can rejoin the exam. Our Parent Setup Instructions document has a lot of helpful information and tips for when things stop working. There's also a helpdesk or support team available for troubleshooting. Parents are asked to contact the Admissions Team if problems or issues persist.

### **7. Will online proctoring disadvantage my child if we have a noisy home or poor internet?**

The system is designed with flexibility. Minor background noise or occasional internet drops usually don't cause problems. Students won't be penalised for things beyond their control.

### **8. Do parents need to install or set up the IIB?**

Yes — parents are asked to download and install the IIB at least 48 hours in advance. Instructions are provided by the school and setup takes only a few minutes.

### **9. Is this software safe for our computer?**

Yes. It is widely used in education settings globally and routinely tested for security. It doesn't harm the computer, nor does it stay active after the exam ends.

**10. Why can't my child just use a normal browser like Chrome or Safari?**

Regular browsers allow access to the internet, files, and communication tools. The IIB prevents cheating by blocking these, ensuring all students have the same test conditions.

**11. What happens if my child accidentally looks away or moves during the test?**

That's normal. The system looks for unusual patterns, not single moments. Simply glancing around or shifting in the seat isn't flagged as cheating.

**12. Is this approach fairer than traditional exams?**

It helps recreate exam hall conditions in an online setting, so students are judged on their own work. It's about fairness, not punishment.

## Inspera Integrity Browser (IIB) & Online Proctoring – Myths vs. Facts

**Myth 1: The software accesses everything on my child's computer.**

**Fact:** It only monitors the computer during the test. It cannot access personal files, photos, or emails.

**Myth 2: My child will be punished if they glance away or adjust in their seat.**

**Fact:** Normal movements are expected. The system looks for clear, repeated unusual patterns, not one-off moments.

**Myth 3: Recordings are shared with outside companies.**

**Fact:** Recordings are stored securely and only reviewed by authorised school staff for identification purposes and for test integrity if unusual activity has been flagged.

**Myth 4: Poor internet or background noise will automatically cause my child to fail.**

**Fact:** The browser saves progress automatically every minute. Minor internet drops or household sounds do not count against a student.

**Myth 5: The browser will continue to monitor my computer or cause damage.**

**Fact:** The browser only starts to monitor a computer after multiple steps initiated by the user including: opening the app, systems checks, log ins, ID checks. Once a test is submitted, the browser closes down and monitoring stops. This is robust and safe software used by many leading global organisations.

**Myth 6: A regular browser like Chrome should be fine for exams.**

**Fact:** Regular browsers allow the user to access many sources of help including documents, other websites and applications. The IIB locks down the device to ensure fairness for everyone.

**Myth 7: Parents need to supervise closely during the exam.**

**Fact:** The software and proctoring system handle supervision. Parents only need to ensure a quiet environment and working device.