

Boost tickets give cheaper travel for anyone aged 18 or under; also students at a number of colleges and universities, regardless of age.



Previously, as long as anyone satisfied those criteria Boost tickets could be bought without the need for ID.

However, from Wednesday 1 June 2023, we're introducing a verification process on our app to ensure only those entitled can use Boost tickets.



bus times & other info
reading-buses.co.uk
0118 959 4000
customerservices@reading-buses.co.uk

Reading bus shop
in Broad Street Mall
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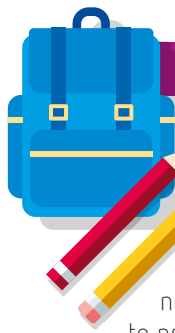
from
Readingbuses
Great Knollys Street
Reading RG1 7HH



introducing
BOOST
verification



Readingbuses



what is Boost verification ?

This is a way to prove you're 18 or under or studying at one of the educational establishments listed.

Before you can activate a Boost ticket on the app for the first time, you will need to verify your age or student status to prove your eligibility..

why is it necessary ?

Although most Boost tickets are bought and used genuinely, some people who are not eligible are buying and using them. So we're introducing this process to ensure that only those who qualify can use Boost.



how do I verify ?



You only need to do this once. It lasts until your 19th birthday, but students will need to renew each year of study.

Once you're verified, you can buy and use any Boost ticket without the need to carry any ID.

We use your photo to check against photo ID, but it's also on your ticket so the driver can verify it really is you. You won't be able to change your photo after it's been verified



first, follow these simple steps

-  1 Create an account on the app in the mobile tickets section of the Reading Buses app (if you don't have one already).
-  2 Buy a ticket.

now start the verification process

-  3 Upload a selfie or head and shoulders shot from your photo library. Treat this like a passport photo - no filters, shades, hair obscuring face etc, otherwise you may be rejected.
-  4 Upload a photo of your chosen ID - driving licence, passport, birth certificate, valid student/ university identification card or PASS accredited card such as Citizencard.
-  5 Submit and then wait! Verifications can take up to 48 hours but are usually done within at least 24 hours and often much quicker.



buying tickets as a gift



An adult can still buy a Boost ticket as a gift for a young person in the normal way.

However, the young person whose account you are gifting will need to verify their account before they can activate the ticket.

more information on verification reading-buses.co.uk/boost-verification

eligible local schools & colleges

- University of Reading
- University of West London
- Reading College
- UTC Reading
- Newbury College
- Bracknell & Wokingham College
- East Berkshire College
- Uxbridge College
- READ College

If your college isn't on this list and you are over 18, please ask your college to contact our customer service team.